

TOKEN IDENTIFIER (TID) ROLLOVER EXERCISE



DID YOU KNOW?

Your Prepaid meter will require an update?

All prepaid meters will require updating in order for them to continue accepting tokens (TID Rollover). Therefore all customers will be required to update their prepaid meters by November 2024.

The exercise will be done in phases from one area to another and schedules will be communicated in due course.

To update your meter, you will receive 3 sets of tokens when you purchase electricity. Updating is done by entering all the three sets of tokens in the order they are provided on the slip or online receipt.

More information and updates to follow

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