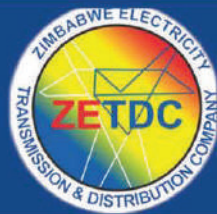


# TOKEN IDENTIFIER (TID) ROLLOVER EXERCISE



**DID YOU  
KNOW?**

## **Your Prepaid meter will require an upgrade**

All prepaid meters will require updating in order for them to continue accepting tokens (TID Rollover). Therefore all customers will be required to update their prepaid meters by November 2024.

The exercise will be done in phases from one area to another and schedules will be communicated in due course.

To update your meter, you will receive 3 sets of tokens when you purchase electricity. Updating is done by entering all the three sets of tokens in the order they are provided on the slip or online receipt.

*More information and updates to follow*

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# UPGRADE YOUR METER IN JUST 4 EASY STEPS



## STEP 1

### Purchase electricity

You will get three sets of 20-digit tokens when you purchase electricity. The upgrade tokens are generated when you purchase electricity and are not paid for.

## STEP 2

### Enter the first set of 20-digit tokens

Wait until Confirmation is received before proceeding.

## STEP 3

### Enter the second set of 20-digit tokens

Wait until Confirmation is received before proceeding.

## STEP 4

### Enter the third set of 20-digit tokens

Once complete your recharge token (the 3rd token) will be loaded successfully.

**MAKE THE SMART MOVE TODAY!**

NB: All tokens purchased before the upgrade should be entered in the meter before upgrading. ZETDC will not be liable for old tokens that were not recharged before the upgrade.



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