

# **ZIMBABWE NEWSPAPERS (1980) LIMITED**

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If any of these Terms and Conditions should be determined to be illegal, invalid or otherwise unenforceable by reason of the law of any state or country in which these Terms and Conditions are intended to be effective, then to the extent and within the jurisdiction in which that Term or Condition is illegal, invalid or unenforceable, it shall be severed and deleted from that clause and the remaining Terms and Conditions shall survive and continue to be binding and enforceable.

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# Community Rules & Guidelines (Zimbabwe Newspapers (1980) Ltd)

We value thoughtful, constructive discussion, but comments that attack an author or smear an organisation are not acceptable.

Contributions that offer information or clarifications on breaking news stories are also valued.

Complaints about our content or coverage should be sent to [feedback@zimpapers.co.zw](mailto:feedback@zimpapers.co.zw).

The following are general guidelines that influence whether or not a comment will be accepted:

1. **Personal attacks** on authors, other users or any individual are not tolerated, and users who repeatedly post such comments may be banned.
2. Comments featuring **swearing, name-calling or otherwise abusive language** are unacceptable.
3. We value robust debate and understand that people often feel strongly about the topics debated on the site, but please **show respect** for the views and beliefs of other users. By being polite and civil, you ensure that the topic remains the focus of the debate and that our pages remain conducive to intelligent discussion.
4. Keep your posts **relevant**. If you post a comment that is not related to the topic being discussed, it may be deleted. Comments about moderation decisions or general comments about Zimpapers will likely also be deleted.
5. Comments that are **racist, sexist, homophobic or otherwise offensive** will not be tolerated. There is a difference between criticizing a government, organisation or belief and attacking people because of their race, gender, sexual orientation or religion.
6. Comments that **incite people to commit a crime** will not be tolerated.
7. Comments must be in **English, Shona, Ndebele or any of Zimbabwe's local languages**. No other languages are accepted on the site.
8. Keep your comments **coherent**. If the moderator cannot understand your comment because of poor spelling, grammar or logic, it will be deleted.
9. Do not post content which you have copied from someone else and for which you do not have the **copyright**.
10. DO NOT SHOUT. **Writing in caps** is considered shouting in web etiquette.

11. No **spamming or flooding**. Do not repost the same message, or very similar messages, more than once.

12. No **advertising, promotion** of products or services, or posting of web links (URLs).

13. No **impersonating**. Impersonating anyone (including other members) is unacceptable.

14. No **inappropriate usernames**.

15. No **personal information**. It is not acceptable to publicise yours or anyone else's contact details, including address, place of employment, telephone number, email address, etc.

16. We will not accept **defamatory** comments capable of damaging the reputation of an organisation or individual in the eyes of right thinking members of the public.

17. We will not tolerate comments that are in **contempt of court**. This means anything that could prejudice on-going or forthcoming court proceedings.

18. We will delete comments that **break a court injunction**. This is when court orders prohibit the release of specific information, such as the names or whereabouts of people involved in a court case.

19. **Spelling and grammar** will not be corrected when comments are posted on blogs. However, we reserve the right to correct spelling and grammar when publishing comments elsewhere on our site.

20. Because of the **volume of comments** received, we cannot review individual moderation decisions or alter comments once they have been published.

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